

## Covid-19 Protocol for visitors to the YES Centre for face to face sessions

In line with government guidance to reduce the spread of Coronavirus we are asking that all visitors following these essential steps.

**1. Do not attend if you have any of the following symptoms:**

**A high temperature (38 degrees or higher)**

**A new, persistent cough**

**A loss or change to your sense of smell or taste**

You will be asked to confirm this before you enter the building. If you do have any of these symptoms please call the NHS 111 service and follow professional advice.

**2. Please wear a face mask when entering and exiting the building and for as much of your session as you and your therapist are comfortable.** This will be discussed with you. Please put your mask on before you enter the building. Please bring a suitable, clean mask with you. We have disposable masks if you forget.

If you have any concerns about wearing a face mask (e.g. due to medical or sensory reasons), please discuss with a member of our team as soon as possible and we will discuss potential other options and carry out a risk assessment to consider.

**3. Please arrive on time, or a couple of minutes early.** Please ring the doorbell and wait for your arts therapist to meet you outside the building. If you are not on time, then we will come down and look for you again 10 mins after your session start time. After this time, we will assume you have been unable to make your session and contact you soon to discuss future sessions.

**4. Please wash or sanitise your hands as soon as you enter the building** - you will be directed to a wash basin or sanitisation stand to do this. Please do so again after your session, before you leave the building.

**5. Please keep 2 metres apart as much as is possible** throughout your time in the building. If you/your arts therapist cannot do this for a time then you/they are expected to keep 1 metre plus apart.

**6. For parents/carers - please be on time to pick up your child, or arrive a couple of minutes early.** We will escort your child back to the front door and out of the building. We ask that you are contactable and in the nearby area during session times, in case of difficulties with pick up times.

We will likely have the windows open so do wear or bring a warm jumper if the weather is colder. Each child/young person will have their own separate container for their own arts materials stored safely in our arts therapy rooms.

If you have any questions or would like to discuss any additional measures or ideas that would make you feel more comfortable in the space then please discuss with us.